

Galloway

COVID 19 (CORONAVIRUS)

At Galloway we take the safety of our customers and staff very seriously and appreciate that many of you have been contacting us with concerns over the COVID-19 (Coronavirus).

We have had to unfortunately cancel some of our European Tours departing in March and April, along with International School Trips. All customers and schools currently affected have been contacted. Cancelled tours are 21/3 Springtime in Austria, 18/4 Italian Riviera and 30/3 Little Switzerland and Vianden.

At present, all of our other planned holidays and day trips will still be going ahead. If you choose to cancel your trip with us then the normal cancellation fee will apply.

We are monitoring the developing situation closely and should the FCO issue any advice against all but essential travel to a specific destination or if any of the venues we are visiting choose to close then we will assess each trip individually.

There is evidence that human-to-human transmission of COVID-19 is occurring and is spread from person to person by close contact. It is recommended that the best way to reduce the risk of infection is good hygiene through hand washing.

All of our drivers have been provided with personal bottles of hand sanitiser. Our vehicles are cleaned daily and they are well stocked with soap and tissues where possible. We recommend all passengers use personal hand sanitisers.

If you have developed a new continuous cough or a high temperature (you feel hot to touch on your chest or back) we ask you to follow government guidelines to self-isolate and contact 111 online if symptoms persist or worsen before travelling with us.